

# PROFESSIONAL MANAGEMENT CERTIFICATE COURSE

## OPERATIONS MANAGEMENT PROGRAM SERIES *Practical Ways in Shaping, Solidifying and Sustaining Your Operations*

*This 2-day course shall make use of simple and readily applicable entrepreneurial operations toolkits. Operations management is about delivering products and services to customers to meet or surpass their expectations. It is designing, developing and executing the Enterprise Delivery System, from sourcing of the necessary inputs to the transformation of these inputs into the final outputs, which outputs are intended to delight the customers.*

### 2012 TRAINING CALENDAR

Topics	Date (1 <sup>st</sup> Quarter 2012)	Date (3 <sup>rd</sup> Quarter 2012)	Date (4 <sup>th</sup> Quarter 2012)
The Enterprise Delivery System and QDP Designing and Developing the Enterprise Delivery System The QDP Framework Enterprise Delivery System (Input-Throughput-Output	February 21, 2012	September 20, 2012	December 5, 2012
Operations Programming and Scheduling Project Development and Management Processes Measuring Operating Efficiency	February 22, 2012	September 21, 2012	December 6, 2012

**REGISTRATION FEE: PHP 2, 350/ PER PARTICIPANT PER DAY**  
*(inclusive of training kit, lunch, AM & PM snacks, free flowing coffee, and a Certificate of Completion)*

***Avail our FREE 1 slot for a minimum of 4 participants for every course you will enroll.***

For reservations, please call us at (02) 927-9365, (02)928-5576, (02)426-3140 or email us at [caarcaya@abs-cbnayanfoundation.com](mailto:caarcaya@abs-cbnayanfoundation.com) or [abschn.base.mk@gmail.com](mailto:abschn.base.mk@gmail.com)

